Getting the Information and Resources You Need for Child Care Recovery and Stabilization

A New Hampshire Department of Health and Human Services Webinar
Hosted by Child Care Aware of New Hampshire
Friday November, 20 2020

Recorded Webinar
This presentation is being recorded. The recording of the call and the questions will be posted at:

http://nh.childcareaware.org/
Logistics

- Please contact CCAoNH if having trouble accessing any information regarding your webinar viewing by calling (603) 903-0830 or (855) 393-1731, ext. 2532.
- If you have questions after this webinar viewing, please send them to eccp@dhhs.nh.gov and we will compile the Q&A into a FAQ and post on CCAoNH as soon as possible.
Today’s Speakers (In Order) Are:

- Tracy Pond
  Host, CCAoNH

- Debra Nelson
  NH DHHS BCDHSC

- Dianne Chase
  NH DHHS BCDHSC

- Melissa Clement
  NH DHHS CCLU

- Denise Martin
  NH DHHS BCDHSC

- Emma Salerni
  NH DHHS BCDHSC
Agenda

Getting the Information and Resources You Need for Child Care Recovery and Stabilization
Friday November 20, 2020
Welcome & Logistics: Tracy Pond

- DHHS Update: Debra Nelson, Bureau Chief, Bureau of Child Development and Head Start Collaboration (BCDHSC)
- BCDHSC Update: Dianne Chase, Assistant Bureau Chief
- CCLU Update: Melissa Clement, Unit Chief, Child Care Licensing
- NH Connections Update: Denise Martin, Professional Development Specialist, BCDHSC
- Child Care Aware of NH (CCAoNH) Update: Tracy Pond, Program Manager
DEHS Update

Helping individuals and families through the pandemic...

Statewide, 1990 individuals have been assisted to date with funding from the Housing Stability Program to maintain their housing.

Through the work of the Child Care Recovery and Stabilization Program, there are over 45,000 child care spaces statewide.

The Pandemic – EBT Program provided 27,089 children in 15,965 households with assistance to purchase nutritious food.
DHHS Update
Debra Nelson, Bureau Chief, Child Development and Head Start Collaboration (BCDHS)C

➢ Revised COVID-19 Guidance for Child Care
➢ Office of Child Care: PPE/Cleaning & Disinfecting Supplies Update
BCDHSC Updates:
Dianne Chase, Assistant Bureau Chief

- CCRSP (Child Care Recovery and Stabilization Program)
- NHEYP (New Hampshire Empower Youth Program)
- CCCAS (Covid-19 Child Care Assistance Supplement)
- Market Rate Survey
Child Care Licensing Unit Update
Melissa Clement, Chief, CCLU
ALL FAMILIES WILL FIND RESOURCES TO MAKE INFORMED DECISIONS ABOUT CHILD CARE SERVICES THAT MEET THEIR NEEDS. NH PROFESSIONALS, POLICY MAKERS, AND PARTNERS WILL USE THE SYSTEM INFORMATION TO MAKE DATA-DRIVEN DECISIONS THAT IMPROVE PROFESSIONALISM AND WORKFORCE QUALITY TO POSITIVELY IMPACT CHILDREN.
New Hampshire Connections Information System

- This system will have multiple components on one landing page. The Child Care Profile is now live for updating by program leadership. This profile is what families see when searching for care.
A Program Profile

Learning Center

31 South Main Street
New Hampshire 03858
Directions →

Phone (603)

Email
The provider has chosen not to display the email address.

Availability

Share

Child Care providers are responsible for maintaining certain information on this page. If you have questions about a specific child care provider, please contact the provider directly or contact the DHHS for more information.
Benefits to updating a Program Profile

- Keep your program information current to market your program to potential families.
- Share information regarding changes in hours, closures, etc.
- Share availability and open spots.
- The Program Profile is both a great marketing and communication tool!
Access to NH Connections Information System:
Contact Child Care Aware of New Hampshire for assistance in accessing the Child Care Search portal

- Email at ccr@snhs.org or call at 1-855-393-1731 OR (603) 578-1386, x2531
- CCAoNH Live Chat Support

* For programs who have already logged into their Program Profile for the first time, there is now a link available on CCAoNH website that can be used to log back into your Program Profile to make future edits.

*For programs who have not yet logged into their Program Profile, be on the lookout for a new email from SalesForce with updated Program Profile access. The link has an expiration window, so please be sure to use it promptly
What’s next in the New Hampshire Connections Information System?

Early December roll out of additional components of the NHCIS.

The Professional Registry: first opportunity for individuals to find or create their account in NHCIS.

Credentialing: renew a credential or apply for a new one.

Training: find and register for trainings as well as technical assistance.

More information regarding these new parts of the system will be released later in the month.
CCAoNH Reminders & Updates

- Child Care Search Portal Technical Assistance
- New Website
  - Launch November 18th
  - Website Prize Give Away Contest
  - Website Info. Sessions: 11/19/20 and 12/3/20 from 6:30-7:30pm
- Progressive Open Enrollment
- Upcoming Special Events
  - December 5th, Active Collaborative Training
  - December 12th, Infant and Toddler Training Institute
  - January 23rd, Keys to Quality Virtual Conference
- Vroom
- E-Community Collaborative
- ProSolutions Training
- Survey on Provider Experiences with COVID
Information to Share with Families

Go to www.CAPNH.org for help!

The Governor’s Office for Emergency Relief & Recovery has announced the New Hampshire Housing Relief Program, an initiative designed to keep people from losing their housing and to secure or maintain permanent housing.

Are you on the verge of losing your housing due to COVID-19? Do you have past-due housing related expenses that may impact your ability to remain housed?

Applications are available starting June 30th.

Please contact us today!
www.capnh.org or call 2-1-1 from any NH phone.
Questions & Comments

➢ After viewing this webinar, any questions can be sent to eccp@dhhs.nh.gov

➢ We will be posting answers to any questions on CCAoNH’s website, www.nh.childcareaware.org. Soon to be www.nh-connections.org.