

# NH Child Care Scholarship

## Frequently Asked Questions

1. Are families required to contribute to the cost of child care?
  - Yes, they are required to contribute by paying a cost share per child per week.
2. What is a cost share? And how is it determined?
  - Cost share is a DHHS-determined amount that families are required to contribute to the cost of child care services. Cost share is determined by the family's step level and income.
3. Can my provider charge me a copayment (difference of what state did not pay) on top of my cost share?
  - Yes, a provider can charge a copayment so they can receive the full amount charged per week.
4. How is the payment to my provider determined?
  - The reimbursement paid to providers is calculated by comparing the provider's rate to the NH Weekly Standard Rate and subtracting the child's cost share from the lesser of the two amounts. The Department of Health and Human Services (DHHS) pays this amount.
5. Where can I find the weekly standard rates and eligibility information?
  - <https://www.nh-connections.org/families/child-care-scholarship/>
6. Can I switch my provider during my 12 month eligibility period?
  - Yes, you will need to report within 10 days of the start date of the new provider and upload a new completed Form 1863
7. How is my service level determined?
  - The service level is determined by how many hours you are in your approved activity. This will include how days that you are participating in the approved activity.
8. How many hours are each service level?
  - Part time: 1-15 hours
  - Half time: 16-30 hours
  - Full time: 31+ hours