

Getting the Information and Resources You Need for Child Care Recovery and Stabilization



A New Hampshire Department of Health and Human Services Webinar
Hosted by Child Care Aware of New Hampshire
Thursday, September 17, 2020, 12:30 – 2:00 PM

We will begin promptly at 12:30

Hello And a Few Logistics!

How things will work on the call today:

- Everyone is muted so we can all hear well
- If you are having any difficulty, please call or text Donna Lake at **(603) 903-0830**



.....And a Few More Logistics

To get professional development hours for today's call:

- If you are on a computer, write the name of your program and your full name(s) in the Zoom Chat
- If you are participating by phone, send an email to ccrrtraining@snhs.org with the name of your program and your full name(s)

.....And a Few More Logistics

To ask questions, make comments or share your ideas:

- If you are on a computer, use the Q&A box
- If you are participating by phone, send an email to:
ccrrtraining@snhs.org

Questions will be shared at the end of the PowerPoint; the Q&A box will be hidden throughout the presentation.

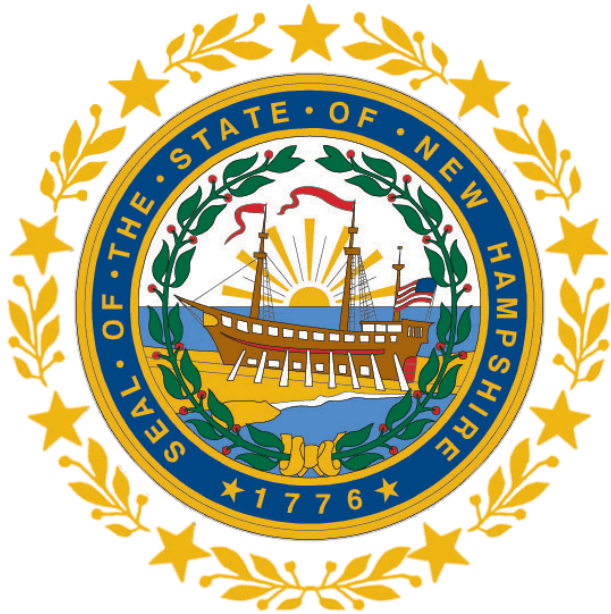
This presentation will be recorded. The recording of the call and the questions will be posted at:

<http://nh.childcareaware.org/>



We Will Now Begin Recording

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Today's Speakers (In Order) Are:



Tracy Pond
CCAoNH



Marti Ilg
NH DEHS



Christine Brennan
Deputy Commissioner, DOE



Melissa Clement
NH DHHS CCLU



Krisha Dubreuil
NH DHHS BCDHSC



Theresa Peck
NH DHHS CCLU



Debra Nelson
NH DHHS BCDHSC



Jenn Ganim-Smith
CCAoNH

Agenda

Getting the Information and Resources You Need for Child Care Recovery and Stabilization

Thursday, September 17, 2020: 12:30 – 2:00 PM

1. Welcome & Logistics
2. DEHS Update
3. Department of Education: Lens on Schools Reopening & Emerging Issues
4. CCLU Update
5. Bureau of Child Development and Head Start Collaboration (CDHSC) Update
 - Introducing the NH Connections Information System!
 - CCRSP Round 2
 - Early Childhood Workforce Study
 - Changes to Emergency Policies
6. CCAoNH Update
7. Q & A

DEHS Update



Coming Soon!

DEHS webpage on DHHS website:
DHHS@NH.GOV/DEHS/index.htm

*To include helpful links to things that children
and families need*

Department of Education



Lens on
Schools
Reopening &
Emerging Issues

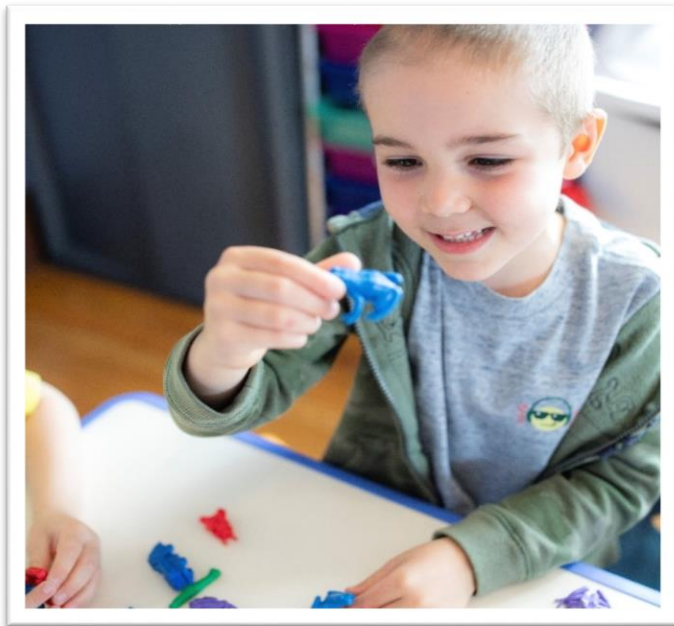
Questions for DOE

- Using the AB model, will kids who attend school on A days be able to attend school-based afterschool programs on B days?
- If schools are using livestreaming remote but families are in need of full day programming, how will those districts address the issue of outside programming (full day afterschool) who do not have enough bandwidth to provide livestream for all students? Will the DOE or the State of NH be providing funding to expand livestream bandwidth in these programs?
- Will there be opportunities for school day paras to work remotely or in person in full day programs to support student learning - and will the school district provide funding for this? Or is it expected that outside programs (full day afterschool programs) will support grade-level learning?

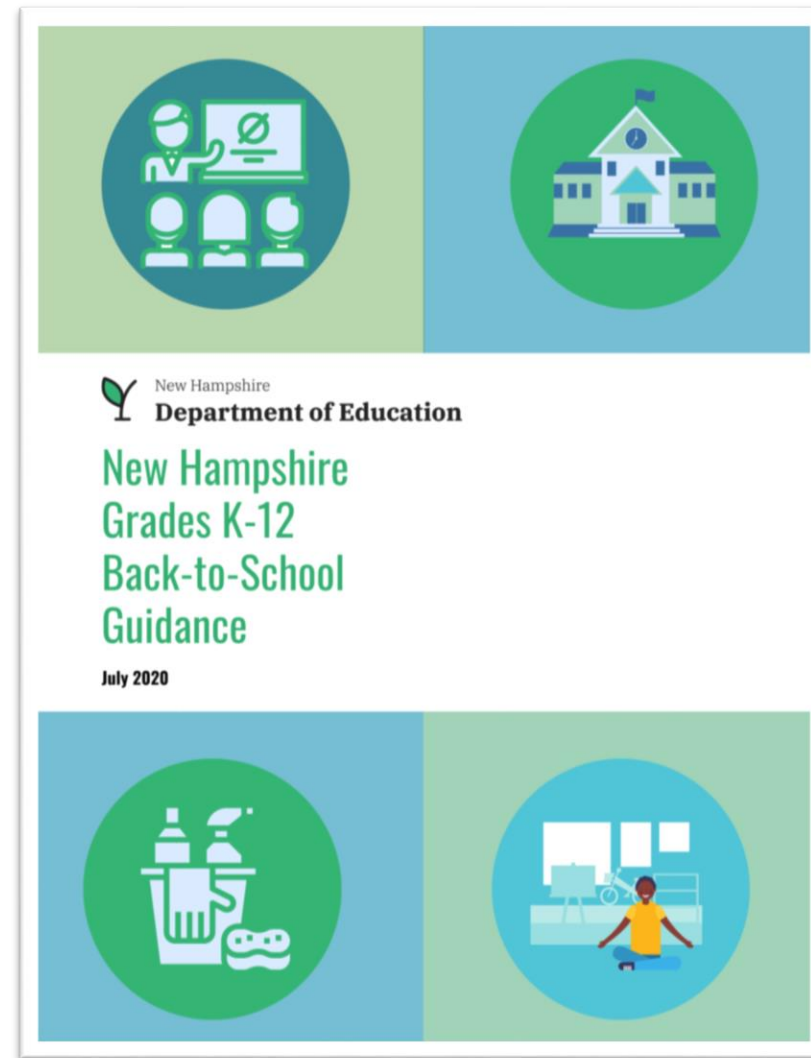
Questions for DOE Continued...

- Does anyone have more information on emergency order 67 that establishes a remote learning verification program? I missed the Governor talking last week but heard we would need to apply for this program to work with school age.
- Looking for COVID friendly before and after school activities and games. School is being dismissed an hour earlier, how do we entertain these kids while following the COVID guidelines?
- Are there any Afterschool program specific guidelines released by the state?

DOE: Resource on Reopening Schools

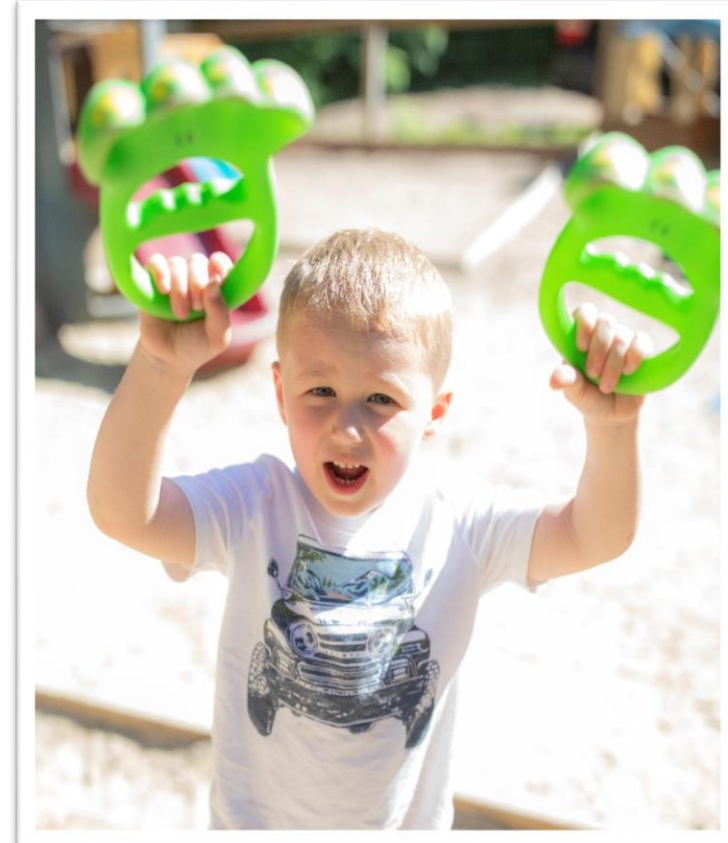


<https://www.education.nh.gov/who-we-are/commissioner/nh-school-reopening-plans>

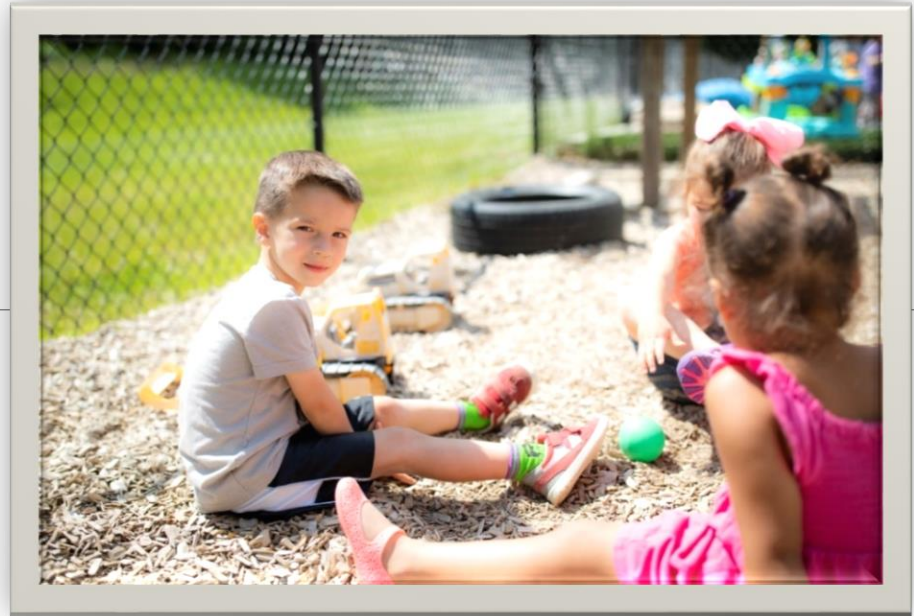


<https://www.covidguidance.nh.gov/sites/g/files/ehbemt381/files/inline-documents/sonh/k-12-back-to-school.pdf>

Child Care Licensing Unit Update



BCDHSC Update



BCDHSC Update: *Introducing...*



Growing our children's future together

Information System

All families will find resources to make informed decisions about child care services that meet their needs. NH professionals, policy makers, and partners will use the system information to make data-driven decisions that improve professionalism and workforce quality to positively impact children.



Growing our children's future together

Mission

To connect:

- Families seeking care with programs that best meet their unique needs;
- Programs and early childhood, afterschool and Head Start professionals with resources to grow professionally and meet licensing requirements; and
- Administrators and directors to an employee's professional requirements status.

How does the NH Connections Information System benefit my program?

- **Marketing.** Effortlessly market your program to families searching for child care, including linking them to your program's website and social media.
- **Real-time Program Updates.** Update your program information any time, such as vacancy status, open or closed status during an emergency, program rates, schedules, etc.
- **Online Applications.**
 - Background checks and status updates
 - Early childhood or afterschool credential
- **Find Professional Development Opportunities.** Search for and enroll in professional development opportunities.
- **Online Tracking**
 - Individual's professional development hours
 - Technical assistance (TA), coaching, mentoring, and consulting.
- **Respond to licensing visits electronically.**
- **Keep Informed during Emergencies.** Links providers to important updates and information.

The NH Child Care Search Portal: Video



New Hampshire Child Care Search Portal

- Enhances and combines the current CCLU system and the Child Care Aware of NH Search Feature to provide a tailored list of available early child care, afterschool and/or school age, and Head Start programs for families seeking care.
- Programs will have the ability to highlight qualities that make their program unique and provide information to families about hours, availability and rates should they wish to do so.
- Exclusive access to The Child Care Search Portal will be available to programs starting **9/24** prior to it being available to families on **9/30**. Programs will continue to have **24/7** access to this portal to make necessary changes to their profile from the launch date forward.
- The Child Care Search Portal is part one of the multi-part of the NH Connections Information System.
- **Please note: This portal is mobile and PC friendly, however, it cannot be accessed from Internet Explorer**

SEPTEMBER 2020						
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24 Provider Access	25	26
27	28	29	30 Family Access			

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NH Connections Information System: Program Support

- NH Child Care Search Portal includes:
 - How to video
 - How to Guide

- CCAoNH will provide support:
 - CCAoNH LiveChat support
 - Recording of this webinar, PowerPoint, and FAQ will be on available on the CCAoNH website after this webinar.

BCDHSC Update

- CCRSP Round 2
- Early Childhood Workforce Study



BCDHSC Update: Emergency Policies: What's New?

- School Age Care
- Absent due to Covid-19 pandemic
- Policies now ending



School-age Care

- Temporarily extends full-time billing for school age children who:
 - Participate in NH Child Care Scholarship Program
 - Are authorized at full-time service level
- Providers must adhere to Office of Child Care guidance on instruction vs. supervision of students
- Billing via invoice vs. web billing: why?
- Effective dates: September 7 – November 30, 2020

School-age Care Survey: Sneak Peek

➤ Purpose:

- Document the challenges in serving school-age children (e.g., need/capacity for care; cost/family hardship; space; etc.); in light of schools' approaches (remote, on site, hybrid)
- Inform policy and funding decisions

➤ Survey Participants

- 232 responses
- Various program types represented
- Majority (63%) for profit; 37% non-profit
- 87% enrolled as CCDF providers; about 10% - applied/plan to apply to enroll

Absent Due to COVID-19

- Temporarily pays up to 10 days of absences due to COVID-19 when child scheduled to attend
- Eligibility:
 - Children participating in NH Child Care Scholarship Program (CCSP)(no absentee days used)
 - Children not participating in NH CCSP
 - Providers enrolled (or have applied to enroll) in Child Care and Development Fund NH CCSP
- Effective dates: August 3 – October 3, 2020



Criteria for COVID-19 Related Absentee Payments

- **Provider sends child home** for any new or unexplained symptoms of COVID-19 and parent/guardian instructed/agrees to contact child's healthcare provider for COVID-19 testing; *or*
- **Child exposed directly** to another child or adult with diagnosed case of COVID-19 and parent/guardian instructed to contact the child's healthcare provider for COVID-19 testing; and
- **Child not able to return to child care until** one of following conditions is met:
 - Child has DHHS Public Health-approved COVID-19 test, result is negative, and child's symptoms are improving. Child must be fever-free for at least 24 hours and off any fever-reducing medications.
 - For child exposed directly to someone with a positive COVID test, an approved COVID-19 test is negative, and child has no COVID-related symptoms.
 - Child's healthcare provider documents a chronic/stable condition that accounts for the symptoms, there are no new or unexplained symptoms of COVID-19, and child is able to return to child care.
- **Provider may invoice DHHS for up to 10 days** that child not able to attend while awaiting documentation from healthcare provider. *Recommendation: Include documentation/information in child's personal record.*

And Also...

➤ Policy *does not* apply if:

- Parent opts to take child out of state and provider requires family to isolate after returning.
- Program instructs family to contact child's healthcare provider for COVID-19 testing, parent decides against having the child tested and instead chooses to keep child home until symptom free for 24 hours and off any fever-reducing medications.

➤ Payments

- Standard CCDF rates: CCDF and non-CCDF-enrolled children aged 1 month to 155 months
- DHHS will pay the family's cost share for up to 10 days of absences due to COVID-19
- Payments via invoicing

What Other Changes were made to Emergency Policies?

- For Families:
 - Paying 50% of family cost share (ended 8/31/20)
 - DHHS paying registration fees (effective: 8/3/20) (up to \$50/child per calendar year)
 - New absentee policy (pay full service level if attend 85% of the time each month (effective: 8/3/20))
- For Providers:
 - Suspension of credentials renewals (ended 8/31/20)
 - Suspension of program quality designations (ended 8/31/20)

CCAoNH Reminders & Updates



- CCAoNH TA and Support on Child Care Search Portal
- Vacancies and Remote Learning
 - Call 603-578-1386, ext. 2531, ext. 2533 or ext. 2528 or email ccrr@snhs.org
- CCRSP Services; E-Community Collaborative, Training Tied to Covid and New Support Staff
- Updated Website, www.nh.childcareaware.org
 - Addition of Remote Learning Resources
 - New Website Site coming late October/early November

CCAoNH Reminders & Updates



- **Virtual Annual Training Calendar for 2020-21 is available**
 - **Professional Development Opportunities**
 - Progressive Training and TA Options: Open Enrollment is available
 - Early Childhood Cohort Applications Out and Due October 9, 2020
 - Communities of Practice and Peer Learning Communities
 - E-Conferences with “Keys to Quality”, October 3, 2020 Registration Open
 - Special Events including “No Small Matter” Showing & Discussion

Questions & Comments

